

# National Principles for Child Safe Organisations

When you are accessing our services at Helping Minds, we want you to feel safe whilst attending our workshops, counselling and programs both in person and online. Your rights and needs are important, and we are here to support you if you are feeling worried, anxious, or confused of if you are not feeling heard by an adult in charge.

**1**

**Child safety and wellbeing is embedded in organisational leadership, governance, and culture.**

**6**

**Processes to respond to complaints and concerns are child focused.**

**2**

**Children and young people are informed about their rights, participate in decisions affecting them and are taken seriously.**

**7**

**Team members are equipped with the knowledge, skills, and awareness to keep children and young people safe through ongoing education and training.**

**3**

**Families and communities are informed and involved in promoting child safety and wellbeing.**

**8**

**Physical and online environments promote safety and wellbeing while minimising the opportunity for children and young people to be harmed.**

**4**

**Equity is upheld, and diverse needs respected in policy and practice.**

**9**

**Implementation of the national child safety and wellbeing principles is regularly reviewed and improved.**

**5**

**People working with children and young people are suitable and supported to reflect child safety and wellbeing values in practice.**

**10**

**Policies and procedures document how the organisation is safe for children and young people.**

